

Privacy Statement

1. Principle

The protection of our customers' privacy is very important to SCANCO Medical AG and this concern is built into our business processes.

We collect and process your personal data carefully, only for the purposes described in this Privacy Statement and only to the extent necessary as defined therein and within the scope of the applicable legal regulations. We only store your personal data to the extent and as long as it is required for the performance of our services or as we are legally obligated.

2. Collection, processing and use of personal data

The following categories of data will be processed:

- Communication data (e.g. name, telephone number, e-mail address, postal address)
- Contract master data (e.g. contract relationship, product interests)
- Customer history
- Contract billing and payment data

3. Areas where we collect personal data

We collect and store data including personal data in the following areas:

- Marketing (e.g. newsletter)
- Quotations
- Orders
- Delivery
- Accounting
- Service- and Support
- Regulatory Affairs

4. Website

You can visit the website and obtain information about our offers without disclosing personal data.

When you access our website, our system automatically records technical information about the computer accessing it. The data collected is information about the browser type and the version used, the operating system, the internet provider and the IP address of the user, the date and time of access, the websites from which the user's system obtains access to our website, and the websites accessed by the user's system via our website

5. Newsletter

Upon request, we will keep you informed about relevant developments and offers from SCANCO Medical AG. We use the so-called double opt-in procedure to subscribe to our newsletter: When you subscribe to our newsletter on the website, for example by clicking a confirmation field, we will send you a notification e-mail. You can confirm your subscription by activating the relevant link. If you no longer wish to receive newsletters from SCANCO Medical AG, you can unsubscribe free of charge in the newsletter itself or send a request to info@scanco.ch at any time.

6. Disclosure to authorities

For legal and regulatory reasons, it is necessary that we share certain personal information with the governmental authorities in Switzerland and abroad.

7. Data processing by third parties

SCANCO Medical AG does not forward personal data to third parties.

8. Storage of customer data

SCANCO Medical AG stores the personal data collected from customers for a contractual relationship as long as it is necessary for the execution of the contract (including after-sales support and service contracts) and to safeguard our rights. We reserve the right to apply longer statutory and operational storage requirements and reasons.

Personal data collected for marketing activities is generally deleted as soon as the purpose of the activity has been met.

9. Data security

We protect your personal data by means of appropriate technical and organisational security measures and store it on secure servers. The website is secured against loss, destruction and manipulation by means of customary measures in accordance with the state of the art and against access, modification or distribution by unauthorised persons.

10. Rights of customers

You have the right to information, correction, deletion and transferability of your data. Furthermore, you have the right to restrict processing. Regulatory and other statutory exceptions are reserved.

You have the right to object to the processing of your personal data. An objection only has future effect and does not affect previous processing. If, on account of the objection, SCANCO Medical AG is no longer able to perform the services contractually agreed with you, the objection is deemed to be a breach of contract by the customer and SCANCO Medical AG has the right to terminate its contract with you. Payment obligations already contractually entered into by the customer remain in force.

For the assertion of these rights, you can contact SCANCO Medical AG at the address given in paragraph 12.

If SCANCO Medical AG does not comply with the applicable data protection law, you have the right to file a complaint directed at the competent regulatory authority.

11. Updates

We review our Privacy Statement regularly and update it as required. We will inform you of any important changes (e.g. on our website).

12. Contact

If you have any questions about this Privacy Statement or regarding data protection at SCANCO Medical AG, please contact:

SCANCO Medical AG
Fabrikweg 2
8306 Brüttisellen
Switzerland
info@scanco.ch

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